

Merchandise, Jewelry, Supplies, and Ritual Items & Equipment Return Policy

If a customer desires to return items to Fraternity Headquarters for a full refund*, the following conditions must be met:

- 1) All returned items are unused and/or are in like-new condition, so that they may be re-sold at full retail value. **
- 2) The customer is fully responsible for the shipping charges associated with the return of any merchandise to Fraternity Headquarters for refund.

Upon inspection and approval of returned merchandise, a full refund will be processed on the original form of payment.

*Shipping charges are not refundable.

** If items are received by the customer damaged, they will be replaced at no additional cost to the customer.